

# European best-practices for flanking measures for MaaS

27.04.2021  
Concall 10-11h30

# Practicalities



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*Everybody speaks his/her **language***



Don't hesitate to **comment** or ask **questions**, or to use the **chat box**.

Please change your **nickname** in *"first name last name (organization)"*



All **slides** will be send to you afterwards

# Agenda

1. Introduction - *Peter Van der Perre (ITS.be)*
2. Emerging best practices in Europe - *Piia Karjalainen (MaaS Alliance / ERTICO)*
3. MaaS – Flank and Core. What to do to scale MaaS?- *Philippe Crist (International Transport Forum / OECD)*
4. Perspective from a MaaS provider - *Ida Schauman (MaaS Global)*
5. A Belgian perspective - *Jean-Marc Timmermans & Amélie Cardyn (Agoria)*
6. Conclusions - *Peter Van der Perre (ITS.be)*

# Introduction

Peter Van der Perre, director (ITS.be)

*“sustainable mobility enabled by technology - impartial, public-private, multimodal”*



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## ITS Solutions



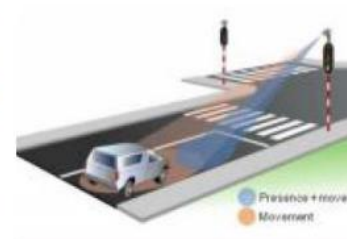
### Mobility card

Traffic, Public transport & shared mobility,  
Parking & urban mobility



### ANPR-based solutions

Traffic, Goods transport, Public transport &  
shared mobility, Parking & urban mobility,  
Police and rescue, Taxation



### ITVP-2 radar solutions

Traffic, Public transport & shared mobility,  
Parking & urban mobility



### Mobility management consulting

Traffic, Goods transport, Public transport &  
shared mobility, Parking & urban mobility,  
Police and rescue, Automotive,  
Automotive+, Taxation



# Examples flanking measures

- Regulatory measures - eg license models
- Market development - commissions for resale of PT tickets
- Behavioural change - eg SlimNaarAntwerpen campaign
- Technical harmonisation - eg CEN standardization activities
- Infrastructure support - eg multimodal hubs

# Policy levels

- EU level
- Federal level
- Regional level
- Local/urban level

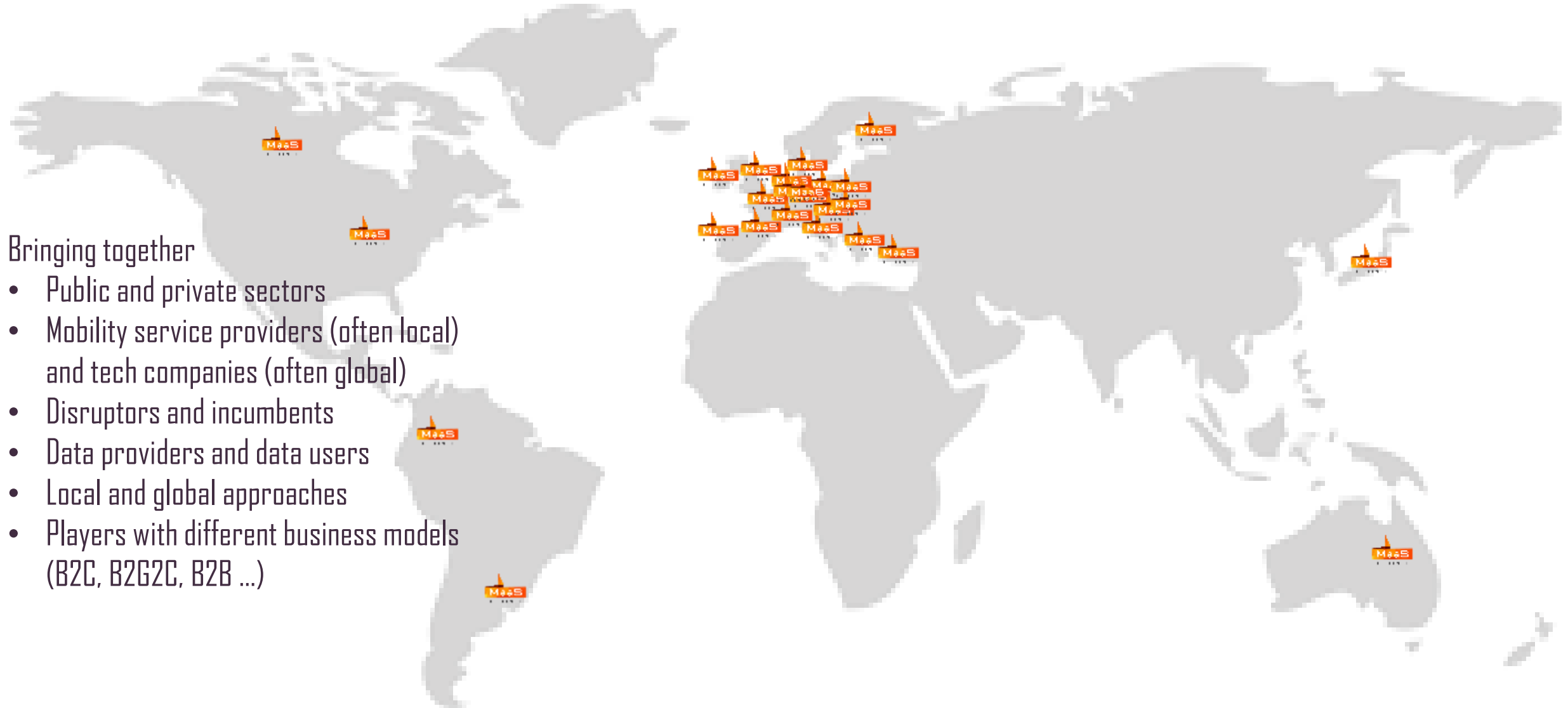


# European best practices for flanking measure for MaaS

**ITS.be 27 April 2021**

Piia Karjalainen, MaaS Alliance

# MaaS Alliance – Global network with Members from 25 countries



## Bringing together

- Public and private sectors
- Mobility service providers (often local) and tech companies (often global)
- Disruptors and incumbents
- Data providers and data users
- Local and global approaches
- Players with different business models (B2C, B2G2C, B2B ...)



# **MaaS – State of the Art**

**Significant CO2 emission reduction potential and support for favourable modal shift**

**Push for digital & green solutions by COVID19**

**Burden of proof on economic & environmental sustainability**

**Urban mobility market is very fragmented – slow rollout of scaling schemes**

**Limited access to public transport ticket resale is a speedbreaker for integrated services**

# Work in progress

- ITS Directive revision (ongoing)
- Revision of Delegated Regulation on MMTIS (ongoing)
- TEN-T revision (ongoing)
- Guidelines for digital multimodal platforms (2022)
- Data Governance Act, Digital Markets Act, Digital Services Act (ongoing interinstitutional negotiations)
- Data Act (upcoming 2021)
- Twin digital & green transition supported by funding : Horizon Europe, Digital Europe, InvestEU, ....



First Vice-President of European Commission Frans Timmermans of the Netherlands delivers his speech during the debate on sustainable investment plan, just transition fund and Roadmap on Social Europe at the European Parliament in Strasbourg, France, 14 January 2020. [EPA-EFE | Patrick Seeger]

Languages: Français | Deutsch

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The European Commission's Green Deal chief, Frans Timmermans, assured EU lawmakers on Tuesday (21 April) that "every euro" spent on economic recovery measures after the COVID-19 crisis would be linked to the green and digital transitions. [EURACTIV Germany reports](#).

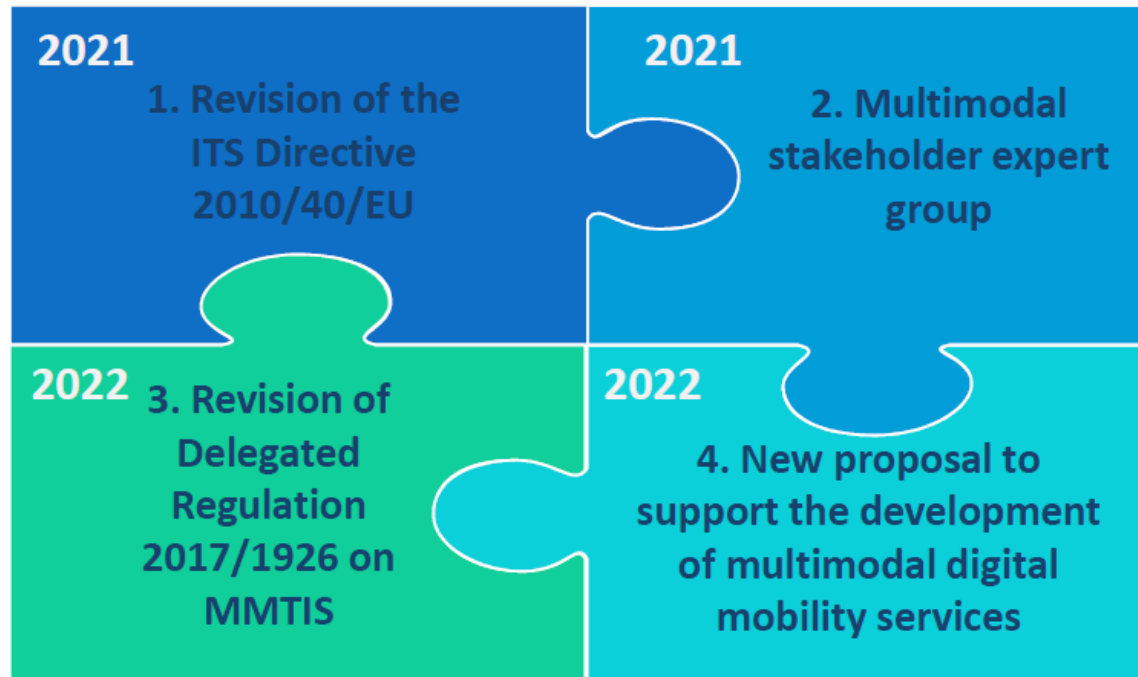
"Every euro we invest must flow into a new economy rather than old structures. We must avoid that at all costs," he told the European Parliament's environment committee during a video conference.

"The European Green Deal is a growth strategy and a winning strategy," the Dutchman said on Twitter after the meeting.



# Multimodal Digital Mobility Services

**Objective:** establishing a clear EU framework to increase the deployment of digital mobility services within and across modes, with the intention to significantly improve multimodality, inclusiveness and sustainability.



**Coherent with modal developments:**  
TAP-TSI (rail) and CRS-Code of Conduct (aviation)



# Multimodal Digital Mobility Services

## 1. Revision of the ITS Directive 2010/40/EU (approval planned for Q3 2021)

- Horizontal provisions applicable to all ITS services, and relevant to Multimodal Digital Mobility Services, will be developed (among other policy measures). More specifically, the Directive will clarify role and responsibility of ITS services as regard e.g. provision of information in a format accessible to people with disabilities and transparent ranking of mobility options.

## 2. Multimodal Stakeholder expert group (2021)

- Steering policy orientations and providing input for the different regulatory actions.
- Establishing it as a long-lasting structure to support passenger multimodality.

## 3. Revision of the Delegated Regulation 2017/1926 on MMTIS (Q2 2022)

- **Technical part of the initiative**, which will look at mandating new data types and dynamic data for information and re-linking services + strengthening provisions related to data quality

## 4. New market proposal to support Multimodal Digital Mobility services (Q2 2022)

- **Market part of the initiative**, which will look at establishing a framework for commercial agreements (between operators and MDMS) and introducing obligations for MDMS





trust



# Towards open mobility ecosystem

## Regulation as trust building mechanism

- Focus on facilitation of access to data, access to market and fair competition
- Regulation can also reduce market fragmentation

## Governance to ensure the delivery of societal values

- Not one but many business models
- Enablers for open ecosystem
- Accountability on decarbonisation, inclusivity
- Incentives dictate the business models

## Common architecture and common “language”

- Minimum Interoperability Mechanisms
- Data Models







**Open ecosystem  
for innovations  
and market with  
a variety of choice**



**Putting people  
at the center**



**Engagement –  
creating MaaS  
for and with all**



**New togetherness  
for better mobility**



**Market dynamism  
and trust**



**Advanced data  
sharing models and  
incentives schemes**



**Access to critical  
assets**



**Sustainable mobility  
ecosystem**

chain

activities  
between public and private organisations  
modal mobility services  
uptake of MaaS services

be consistent with multiple mobility  
flexible offerings to users  
public transport being the backbone

objectives  
data to enhance the efficiency of the  
as a city lab  
(i.e., subsidies)

policy goals and increase such societal  
management, reduced CO2 emissions,  
equity and services to minorities  
and market objectives  
new business models  
benefit transport system planning  
resources

and customer care channels, along with  
with relatively low costs (as part of an  
integrating offerings into a compelling  
urban areas, as well as rural regions,  
relative to private vehicles

service-related market growth and the  
that come with taking a comprehensive





Thank you for your attention!

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## Data:

\* [Feedback to Data Strategy](#)

## Digital Services:

\* [Feedback to Digital Services Act Consultation](#)

## ITS Directive and Ticketing:

\* [Study on Market Access and Competition Issues](#)

\* [Creating functional foundation for the European MaaS model](#)

## Green and Digital Transition:

\* [Suggestions for legislative and financial measures](#)

[www.maas-alliance.eu](http://www.maas-alliance.eu)

Twitter: @MaaS\_Alliance

LinkedIn: <https://www.linkedin.com/company/maas-alliance/>

## Relevant links:

- **ITS Directive revision** (ongoing) – [link](#)
- **TEN-T revision** (ongoing) - [link](#)
- **[Data Governance Act](#), [Digital Markets Act](#), [Digital Services Act](#)** (ongoing interinstitutional negotiations) MaaS Alliance feedback available on request
- **Data Act** (upcoming 2021)
- **Transformation supported by funding opportunities**
  - [Horizon Europe](#)
  - [Digital Europe](#)
  - [InvestEU](#)

# MaaS – Flank and Core. What to do to scale MaaS?

Philippe Crist

Advisor, Innovation and Foresight

ITF - International Transport Forum



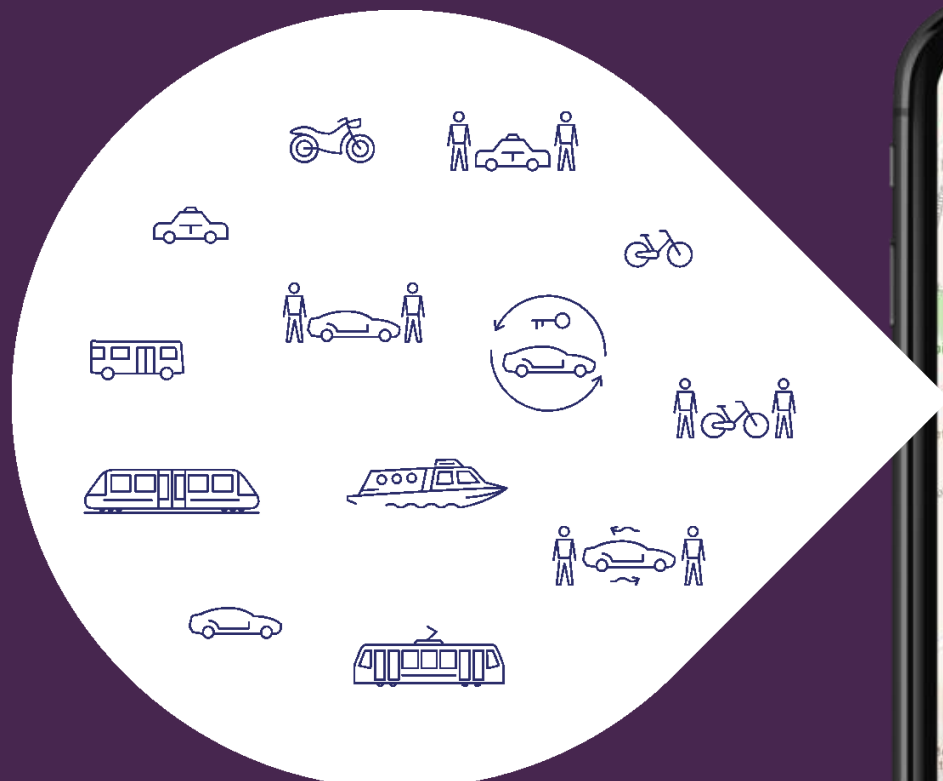


A nighttime photograph of a city street, likely in New York City, showing light trails from cars and tall buildings in the background. The image has a dark, moody aesthetic with a purple/blue tint.

# A perspective from a MaaS provider

**European best-practices for flanking measures for MaaS**

Ida Schauman, Policy Lead



- ✓ Travel information
- ✓ Routeplanner
- ✓ Tickets
- ✓ In-app payment
- ✓ Subscriptions, bundles, PAYG

**Maas** GLOBAL



# MaaS wishlist

1. Sustainability - taking on the private car
2. Be accessible to all
3. Creating green growth

(Make city planning more efficient, reduce congestion and need for parking, save costs for public sector, enable living as a service, cater to all groups in society, solve rural mobility challenges, make off-peak travel attractive, promote public health, increase revenue for public & private services, create and guarantee multimodal passenger rights, take on GAFA growth dominance...)

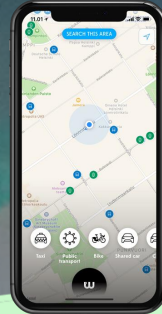


# Starting with the basics

**Access to high-quality data**

**A level playing field**

**Interoperable systems**



- Enabling MaaS through licensing, Antwerp
- Enabling MaaS through pilots and concession policy and pilots in the Netherlands
- Regulatory framework for MaaS adopted in Finland
- French law on mobility?



# Sustainability

- taking on the private car

## Flanking measures:

- Supply stimulation
- Demand stimulation
- Mobility service infrastructure
- Enabling sustainable services
- Car & parking policies
- Public procurement

Requiring consumer information on emissions

Access to data

Mandating access to and inclusion of public transport

Supporting full integrations



A level playing field

Fair commercial terms supporting market maturity

Fair competition and multitude of choices

Freedom to bundle

Interoperable systems

Access to commuter ticket products



# Be accessible to all



Granular data on  
platform and  
vehicle  
accessibility

**Access to  
high-quality  
data**

Data on capacity,  
noise levels

Full utilisation of  
smartphone capability

**A level  
playing field**

**Interoperable  
systems**

Continued support for  
special needs

Access to discount  
products and cross-  
border recognition of  
disabilities

Common rules on  
accessibility of  
products & services

## Flanking measures:

- Accessible infrastructure!
- Standardisation of built environment
- Innovation support
- Digital skill programs
- Implementation of existing regulation into MaaS

# Creating green growth

## Flanking measures:

- Simplified licensing to promote scalability of services
- Enforcing existing competition law EU-wide

Data sharing that promotes competition

Access to high-quality data

Standardisation & technical readiness



Interoperable systems

A level playing field

Unified baseline for resales

Guidance on MaaS & competition

Stimulation of sustainable demand

**“If I had asked people what they wanted, they would have said faster horses.”**

**- Henry Ford**





Thank you!

**Ida Schauman**  
Policy Lead  
[ida.schauman@maas.global](mailto:ida.schauman@maas.global)

# A Belgian perspective

Jean-Marc Timmermans (Agoria)

# Flanking measures - overview and priorities Agoria

	Regulatory measures	Market development	Behavioural change	Technical harmonisation	Infrastructure support
Federal level	Mobility budget	Public Service Agreements NMBS	Multimodal route planners	Gaia-X for Belgium National Access Point	Mobility hubs Railway stations
Regional level	MaaS regulatory framework  <i>KPI's &amp; objectives</i>	Vervoerregio's / AOT multi-modal offer PTO, shared	Flexible tariffs & smart km charging	Smart Cities Vlaanderen  Mobilidata	Mobility hubs & Future proof infrastructure
Local level	Control and enforcement of licences (interoperability, data sharing etc.)	<i>Vervoer op maat franchised / lic.</i>  <i>Pilot projects</i>	Initiatives from Cities & Municipalities  <i>Replicability</i>		Mobility hubs



# Conclusions

Peter Van der Perre (ITS.be)

# What is the most impactful flanking measure for you?



# Upcoming ITS.be meetings 2021

6 May 14-15h30: Virtual visit hyperloop The Netherlands

27 May 9h00-12h: MaaS webinar (FRDO & FOD M&V)

2 June 10-12h: Webinar C-ITS at city level

9 June 10-12h: Webinar interoperable ticketing & payment for public transport

**23 September all day: ITS.be congress Brussels**

11-15 October all day: ITS world congress Hamburg

17 November 10-12h: Webinar harmonisation of electromobility information and payment

2 December 14-16h: Webinar MaaS all-hands meeting

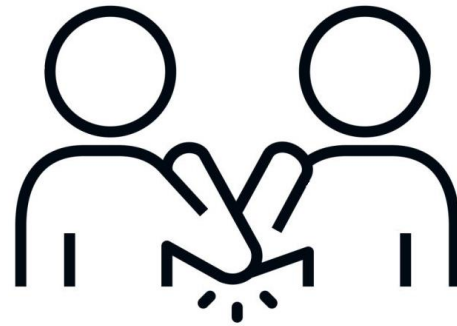
15 December 10-12h: Webinar towards common smart mobility API's

Evolving programme

- Automotive
  - ACE - Autonomous, Co-operative & Electrical Driving
  - RUC - Road User Charging
- Multimodality
  - MMM - Multimodal Mobility Management - digitalisation by authorities
  - MaaS - Mobility as a Service



More info: [www.its.be](http://www.its.be) or [km@its.be](mailto:km@its.be)



**Thank you for participating!**

The link with all presentations will be send to you