

Project name:	Digital ID management within MaaS
Date:	29 January 2020
Notes:	Kurt Marquet & Peter Van der Perre
Location:	Bluepoint Brussels

Name	Organisation	Present
<i>Participants list attached</i>		

Agenda

0. Welcome (*Peter Van der Perre, ITS.be*)
1. Digital identity management (*Kris De Ryck, Belgian Mobile ID*)
2. Itsme use cases within mobility (*Sylvie Vandeveldde, Itsme*)
 - a. Carsharing (*Alex Gaschard, CarAmigo/SereniMax*)
 - b. Parking (*Dylan Bols, Indigo Park*)
 - c. Hinderpremies / Indemnités compensatoires (*Cédric Gustin, Agence du Numérique*)
3. PTO's need for digital ID management (*Paul Theyskens, De Lijn*)
4. ID management within traffic objects and omnichannel use cases (*Joran Frik, Deloitte*)
5. Discussion & Conclusions
6. AOB

Notes & decisions

0.

Peter Van der Perre welcomes all participants and highlights the importance of this workshop ([see presentation](#)). Digital ID management is an important layer within MaaS to enable seamless travel and usage. Itsme is already broadly used for many use cases within many domains. Regarding mobility, Belgian mobile ID already has had a few first co-operations but is ready to support new developments.

1.

Kris De Ryck introduces Belgian Mobile ID and its product Itsme showing the enormous growth of usage within Belgium (already 20% of all Belgians use Itsme) - [see presentation](#). This application is already being used in 2000 applications. It is also the only application within Europe with accreditations at the highest level regarding safety and security. With their 4 functionalities (sign up, log in, confirm, sign) they are open for new partnerships within the mobility domain.

2.

Sylvie Vandeveldde goes more into detail on how Itsme is already being used within the mobility domain for the 4 functionalities ([carsharing](#) / [parking](#) / [indemnités compensatoires](#))

3.

Paul Theyskens (De Lijn) shows how and why digital ID management is important for De Lijn as PTO ([see presentation](#)). Itsme is already discussing partnerships with 2 of the 4 PTO's. Apart from improving the customer experience Itsme can facilitate giving consent to customer data across operators. This is for instance relevant in the case of combi-subscriptions train-bus. The new digital workstream of BMC (the co-operation of Belgian PTO's) intends to make it possible to give such consent.

4.

Joran Frik shares his ideas on how digital ID management can evolve towards IoT where persons can be identified through objects (e.g traffic lights) - [see presentation](#).

5.

Q&A:

- Itsme has a great potential to improve customer experience and facilitate cooperation amongst multiple stakeholders;
- An example of an important possible development is to facilitate linking the drivers license database (DIV) via Itsme to shared cars/scooters providers, to accelerate the sign up procedure ('on-boarding');
- Only in Belgium? No soon also in other countries (e.g Luxembourg);
- Does Itsme also have data on the creditworthiness of a person? No, identity is the main focus with only a few attributes linked to the person;
- Can Itsme also foresee social tariffs (cheaper or free tickets)? Payment authentication is done via the bank, so yes this is possible;
- What would be best for MaaS - common ID or common payment? Itsme is payment system - independent. Itsme is a useful tool to complete payments. Payment is the check-out. We see that more and more customer experiences start at check-in. Itsme is by definition support for check-in.

6.

Upcoming events in 2020 - detailed information & Google calendar/Outlook links in [this brochure](#).

- 6/2 all day: Vakbeurs mobiliteit Brussels Expo
 - Workshops Spatial planning & Mobility hubs
- 12/2 10-12h: Legal framework for exploitation of autonomous shuttles
- 19/2 14-16h: MaaS all hands meeting
- 18/3 10-12h: Intelligent road user charging Belgian state-of-the art
- 25/3 PM: ITS.be General Assembly & membership dinner
- 1/4 10-12h: Third-party payment systems for MaaS
- 28/4 10-12h: Lessons learnt from the Finnish Transport Act
- 7/5 all day: Technical visit Luxembourg - transferring machines/mobility hubs
- 13/5 10-12h: ITS for pedestrians and cyclists

- 18-20/5 all day: ITS Europe congress Lisbon
- **28/5 14-16h: MaaS all hands meeting**
- 10/6 10-12h: Interoperable ticketing & payment for public transport
- 24/6 10-12h: Supporting end-users via (a market for personalised) mobility advisors and by sharing end-user experiences
- **24/9 all day: Belgian ITS.be congress Bluepoint Brussels**
- 4-8/10 all day: World ITS congress Los Angeles
- 21/10 10-12h: Towards a common C-ITS profile
- 18/11 10-12h: Harmonisation of electromobility information & payment
- **3/12 14-16h: MaaS all hands meeting**
- 16/12 10-12h: Towards common MaaS APIs - Need for a competence center

Participants list:

First name	Last name	Function	Organisation
Cédric	Gustin	Senior expert	Agence du Numérique
Ine	Lippens	Project manager	Autodelen.net
Sylvie	Vandevelde	Head Busdev & Marcom	Belgian Mobile ID
Kris	De Ryck	CEO	Belgian Mobile ID
Elien	Lagast	Accountmanager	Belgian Mobile ID
Alexandre	Helsen	Business developer	Bepark
Stéphane	Jacobs	Director business development	Be-Mobile
Guy	De Lathouwer	Project manager & business analyst	BMC/Mobib
Alex	Gaschard	Founder	CarAmigo/SereniMax
Quentin	Collard	Head of operations Benelux	Circ
Maxime	Vander Stichele	Head of city launch Benelux	Circ
Paul	Theyskens	Ecosystem developer	De Lijn
Ann	Verhecken	Deskundige strategische planning	De Lijn
Joran	Frik	Senior consultant	Deloitte
Samia	Sarhane		Deloitte
Eric	Sempels	Coördinator team duurzame personenmobiliteit	Department MOW
Patrick	Debersaques	Sales manager smart cities solutions	Emixis
Stephanie	Vandendries	Attaché	FOD Mobiliteit & Vervoer
Dylan	Bols	Sales & marketing coordinator	Indigo Park
Xavier	Girard	Delivery manager	Ingestic
Peter	Van der Perre	Director	ITS.be
Kurt	Marquet	Business development manager	ITS.be
Manuel	Noirfalise	Digital transformation consultant	Jeasy



Didier	Joos	Country manager	MaaS Global
Rob	Roemers	Manager BI solutions	MIVB/STIB
Bernard	Petit	B2B sales manager	MIVB/STIB
Vincent	Goossens	Sales & marketing manager	Pulsar consulting
Frank	Van Gool	Directeur	Renta
Christophe	April	Key accountmanager	Securitas
Vincent	Rawart	Accountmanager & sales	Sigmax
Jens	Verhiest	Head of business development	Skipr
Angelino	Capretti	City manager Brussels	TIER Mobility
Sven	Maerivoet	Senior researcher	TML
Philippe	Leeman	Strategy director	Touring
Wim	Pannecoucke	Mobility manager	Voka